

**Five “Key” Steps for
Identity Theft Victims**

1. File, get & keep your Police Report.
2. Close all affected accounts.
3. Place a fraud alert/security freeze on your credit report.
4. File a complaint with the Federal Trade Commission.
5. Contact relevant governmental agencies.



Note: These key steps begin the recovery process. Additional actions may be required. See http://www.nysconsumer.gov/pdf/id_theft_online_version.pdf and http://www.nysconsumer.gov/pdf/security_freeze_low_brochure.pdf for more information.

**“Key” Contacts for
Identity Theft Victims**

Government Agencies

**New York State Consumer
Protection Board**

1-800-697-1220
www.nysconsumer.gov

Federal Trade Commission

1-877-ID-THEFT
www.ftc.gov

US Postal Service

1-800-275-8777
www.usps.com

US Social Security Admin.

1-800-772-1213
www.ssa.gov

Credit Reporting Agencies

Equifax

1-800-525-6285
www.equifax.com

Experian

1-888-EXPERIAN (397-3742)
www.experian.com

TransUnion

1-800-680-7289
www.transunion.com



A public service from
and



The NYS Consumer
Protection Board
1-800-697-1220
www.nysconsumer.gov

The NYS Crime
Victims Board
1-800-247-8035
www.cvb.state.ny.us